

Service Champion/Service Quality Trainers

Key Attributes:

Customer-oriented. Focused. Lead by example.

Role Description:

Your responsibilities include delivering training programmes to internal customers, identifying training needs and designing training solutions. Your role is a service champion, with infectious nature and high benchmark.

Experience:

Minimum 5-8 years' relevant experience in similar training and curriculum planning position

Requirements: You must be a customer-oriented person, and able to train and motivate customer service team. You must possess strong leadership qualities and organizational skills.

Education: Minimum 5-8 years' relevant experience in a managerial position

To Apply:	Email resume to jobs@ducktours.com.sg with an attached photo and job title as subject header
Salary Range:	SGD\$42,000 – \$58,000